JELLICO UTILITIES VEGETATION MANAGEMENT POLICY

1. POLICY STATEMENT

Jellico Utilities (JU) strives at all times to render the highest quality of service. Trees or branches growing into high-voltage power lines are a major source of trouble during storms causing interruption of service to many customers. To minimize service interruption and damage to JU lines and equipment, JU developed the following Vegetation Management Policy.

2. JU STANDARD RIGHT-OF-WAY/EASEMENT CLEARANCE REQUIREMENTS

The standard right-of-way/easement clearance for overhead primary lines shall be: Single Phase Primary - twenty (20) feet wide (ground to sky) Multi-Phase Primary - thirty (30) feet wide (ground to sky)

3. TREE REPLACEMENT PROGRAM

JU may reimburse Customer expense for certain species of trees and shrubs to replace trees that are removed during the trimming operation. JU and the Customer will locate a mutually agreed upon planting site. JU shall have final approval of the planting site(s) in order to prevent the new trees from becoming a future problem to JU lines, poles, and equipment.

4. NEW OVERHEAD SERVICE AND PRIMARY LINE EXTENSIONS

Services: Customer (an individual, contractor, developer, etc.) must trim trees so that no limb will be within ten (10) feet of the service conductor. If Customer wishes to have JU trim for their new service, the Customer will absorb actual cost of trimming.

Primary Line Extensions: Customer must remove, all trees in accordance with JU Vegetation Management Clearance Requirements, or other clearance required by JU. If the Customer wishes to have JU trim for their primary line extension, the Customer will absorb actual cost of trimming.

5. ROUTINE MAINTENANCE

It is preferred that no trees be directly under primary lines or on easements. Clearance will be obtained by trimming or removing trees in accordance with JU Vegetation Management Policy. Obstructions such as limbs, trees, etc. shall be removed at JU's discretion.

6. SERVICES, STREET, AND PRIVATE LIGHTS

Tree Removal for Service Drops - JU does not top or remove trees for service wires and /or private lights. Customer should contact the JU Customer Service to request the temporary removal of the service conductor to allow the customer to remove a tree located near a service.

7. CUSTOMER REQUEST FOR JU TO REMOVE TREES IN PRIMARY LINE

Requests by customers to cut or trim trees will be investigated by JU Designated Representative. If JU determines the tree(s) are, or could be, interfering with the safety and/or reliability of JU's high-voltage power lines, the tree will be deemed as "Emergency" and work will be scheduled immediately, else the work will be done during routine maintenance right of way circuit trimming. If customer desires the removal of a routine non-emergency tree, a Tree Removal Request Form must be completed by Customer for the approval of the JU to cut tree.

8. POWER LINES OFF THE ROAD

Power lines off the road (back lot) provide one of the biggest challenges in maintaining service. Many customers have allowed these areas to grow up with underbrush to provide sight and/or sound barriers. To allow these barriers to exist, the customer assumes the responsibility of keeping the lines clear by

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trimming the brush at a height of 10 feet or less. If it is necessary for JU to clear, it will be cleared in accordance with JU Vegetation Management Clearance Requirements.

9. EMERGENCY CONDITIONS

Since the first priority in an emergency is to restore service, any trees that have been determined to be the cause of a service interruption will be cut or trimmed, as necessary. Brush and debris will be the responsibility of the customer or property owner.

Service Drops (Storms) - Trees and limbs on service wire due to storms will be removed from the service wire at JU's discretion. Disposal of trees or limbs broken by natural effects (storms, etc.) is the responsibility of the customer.

JU is not responsible for the cleanup of any brush or debris caused by natural effects.

10. INFORMATION TO CUSTOMERS

JU may utilize news media, website/internet (www.jellicoutilities.com), newspapers, direct mail, monthly invoices, telephone, electronic mail, text messaging, or other appropriate media techniques to inform customers about the JU's Vegetation Management Policy.

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